# terms & conditions

The courses and training offered on this website are managed by Surrender & Feel Yoga School. (SFYS). When you book this 200hr YTT with SFYS and make the non-refundable deposit or full payment, you are confirming that you have read, understood, and agreed to abide by the Booking Conditions. Your booking confirmation will be sent via email after you make the deposit or/and full payment, marking the official start of the contract as indicated in the confirmation letter.

## Investment & booking

To reserve a spot for this training, a non-refundable deposit of RM1000 is required. Full payment (the balance) must be made within 30 days of the training start date.

The Regular Early bird RM7499 is until 31 Oct 2025.

Normal rate from 1 Nov 2025: RM7999

Instalment for balance of payment is upon discussion. Please email us.

### Cancellation & Postponement

Surrender & Feel Yoga School reserves the right to postpone a course or training and will advise you of such cancellations no later than 30 days before the advertised start date. SFYS reserves the right to cancel or postpone due to 'Force Majeure' or government travel advice at any time. If the event is postponed, SFYS will offer you alternative arrangements.

If you are unable to make the new dates, your deposit will be refunded and/or rolled forward to a future event. If you do not accept alternative arrangements in the case of a cancellation due to 'Force Majeure', Sheriza will refund your payment.

For your reference 'Force Majeure' means a circumstance beyond the reasonable control of SFYS and includes, but is not limited to, a global pandemic, war or threat of war, riot, civil strife, terrorist activity, industrial dispute, industrial or nuclear disaster, adverse weather conditions, fire and strikes.

## Cancellation by you

If you wish to cancel, a notification of cancellation must be made to SFYS in writing. While cancellations are non-refundable, you can reschedule your booking to a different date if done before the course or training starts. Once the course has begun, dropping out or failing to complete payments means you cannot rebook for another date or receive a refund.







#### Attendance & Certification

Trainees must attend a minimum of 99% of scheduled hours to be eligible for certification.

Missed hours must be made up through approved assignments or private sessions (additional fees may apply). Kindly reach out to us if you need further assistance.

Certification is awarded based on completion of all modules, assessments, and demonstration of teaching competency.

#### Code of Conduct

Trainees are expected to uphold respectful, inclusive, and professional behavior at all times.

Discrimination, harassment, or disruptive conduct will not be tolerated and may result in dismissal without refund.

Confidentiality and cultural humility are core values of this training.

All code of conduct by Yoga Alliance applies.

## Health & Safety

Trainees are responsible for informing facilitators of any injuries, medical conditions, or accessibility needs. Participation is at your own risk; please consult a healthcare provider before beginning the program.

The studio and yoga school is not liable for personal injury, loss, or damage during the training.

## Intellectual Property

All training materials are the intellectual property of the studio and may not be reproduced or distributed without written consent.

Trainees may use materials for personal study and teaching, with proper attribution.

# Photography & Media

Photos or videos may be taken during the training for promotional purposes.

Trainees may opt out by notifying the studio in writing prior to the training start date.





